

FAQ

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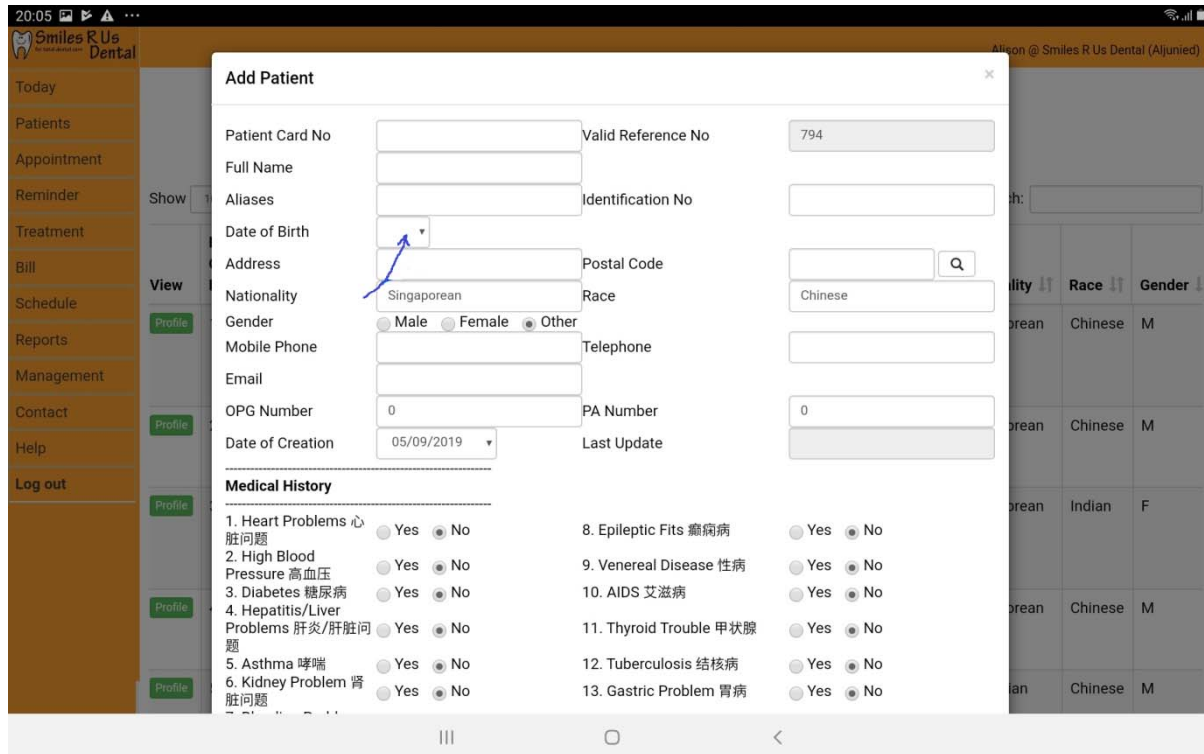
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Tablet can be used to enter patient data by patient.

1 How to enter Date of Birth in tablet?

Example date 1965-08-09

1) Tap on date input



Add Patient

Patient Card No: Valid Reference No: 794

Full Name: Identification No:

Aliases:

Date of Birth: (Selected: 05/09/2019)

Address: Postal Code:

Nationality: Singaporean Race: Chinese

Gender: ☒ Male ☐ Female ☐ Other

Mobile Phone: Telephone:

Email:

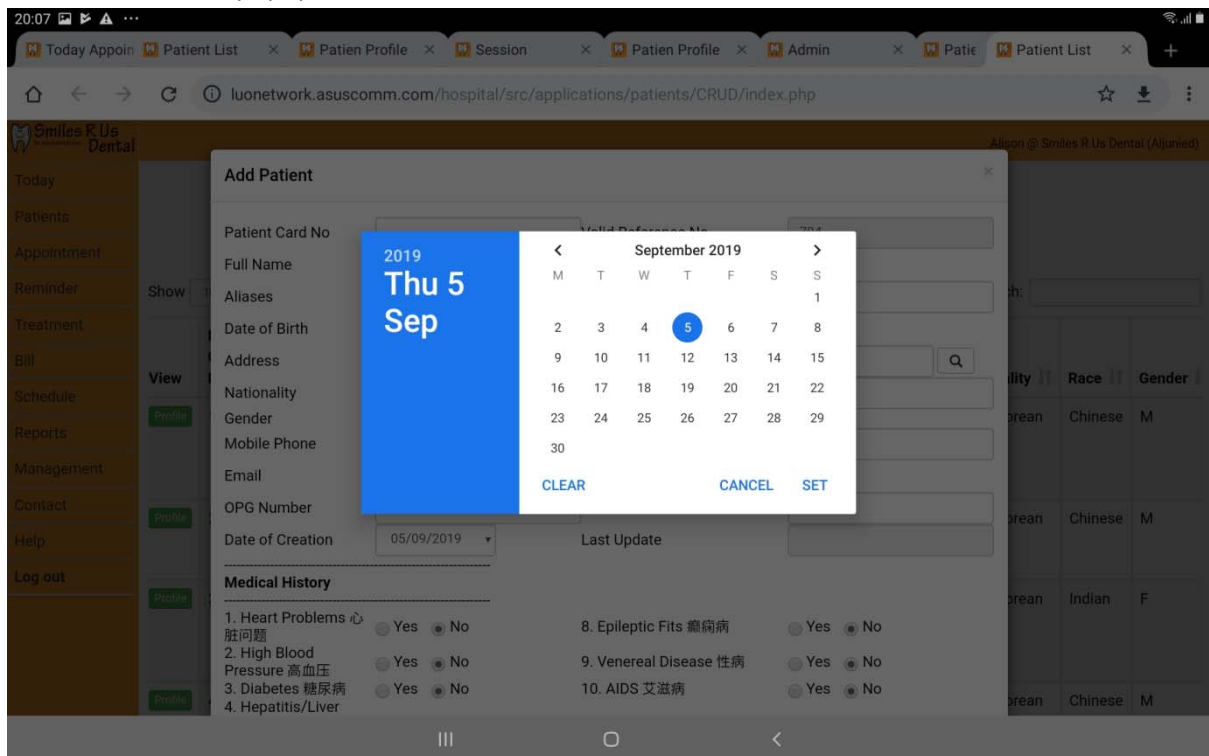
OPG Number: 0 PA Number: 0

Date of Creation: 05/09/2019 Last Update:

Medical History

1. Heart Problems 心脏问题 ☐ Yes ☒ No	8. Epileptic Fits 癫痫 ☐ Yes ☒ No
2. High Blood Pressure 高血压 ☐ Yes ☒ No	9. Venereal Disease 性病 ☐ Yes ☒ No
3. Diabetes 糖尿病 ☐ Yes ☒ No	10. AIDS 艾滋病 ☐ Yes ☒ No
4. Hepatitis/Liver Problems 肝炎/肝脏问题 ☐ Yes ☒ No	11. Thyroid Trouble 甲状腺 ☐ Yes ☒ No
5. Asthma 哮喘 ☐ Yes ☒ No	12. Tuberculosis 结核病 ☐ Yes ☒ No
6. Kidney Problem 肾脏问题 ☐ Yes ☒ No	13. Gastric Problem 胃病 ☐ Yes ☒ No

2) A calendar popup

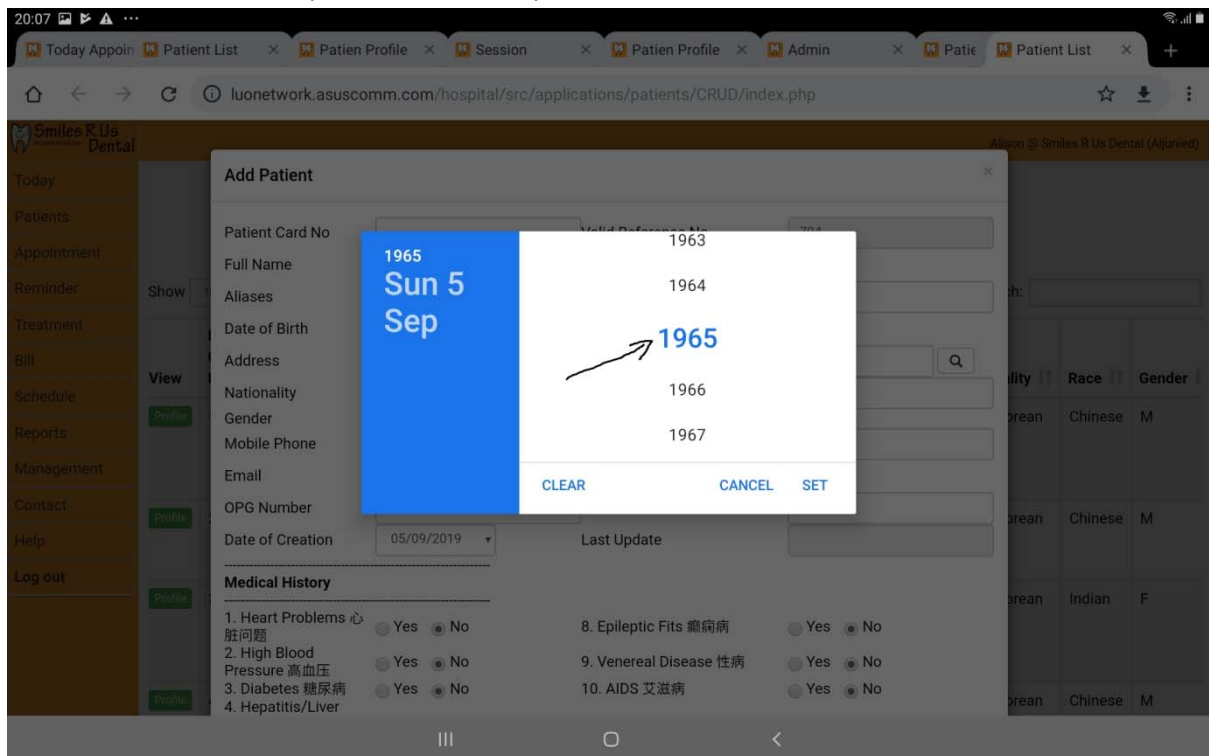


The screenshot displays a web application interface for a dental practice, 'Smiles R Us Dental'. A modal date picker is open, showing the year 2019 and the month of September. The background shows a patient profile form with the following fields: Patient Card No, Full Name, Aliases, Date of Birth, Address, Nationality, Gender, Mobile Phone, Email, OPG Number, and Date of Creation. The 'Medical History' section is also visible, listing various conditions with 'Yes' and 'No' radio buttons.

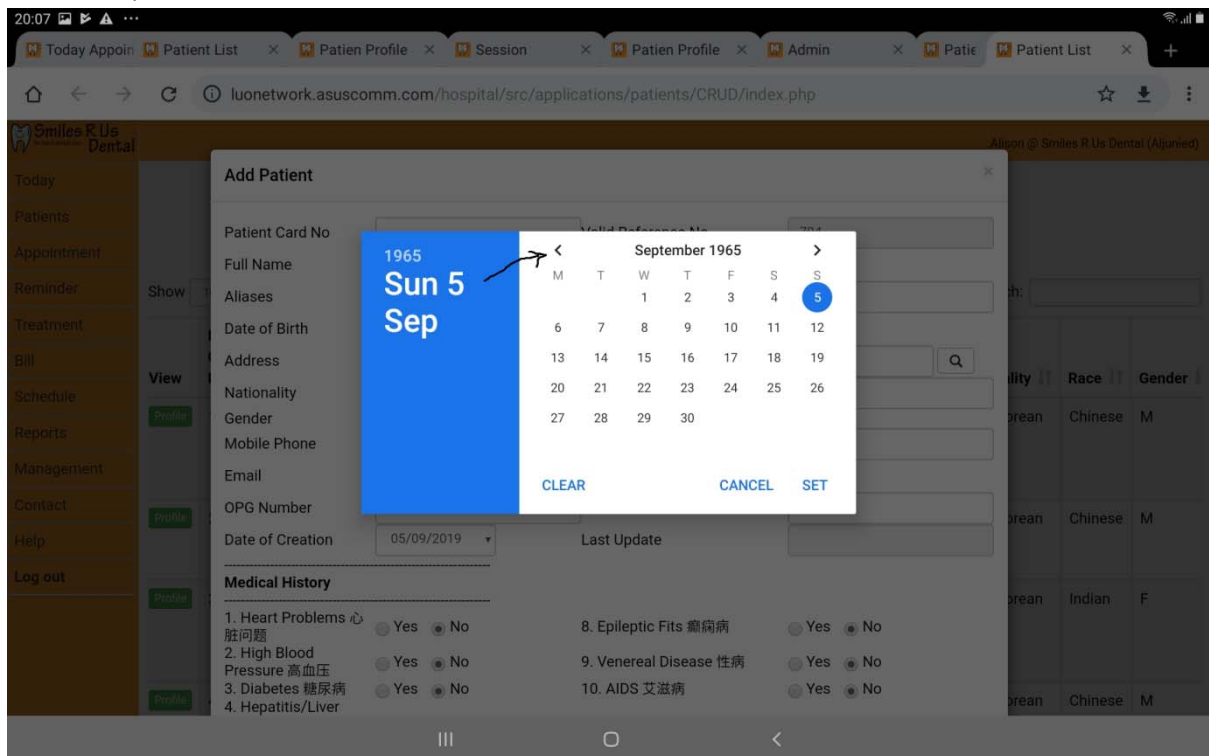
Medical History

1. Heart Problems 心脏病问题	☐ Yes ☒ No	8. Epileptic Fits 癫痫	☐ Yes ☒ No
2. High Blood Pressure 高血压	☐ Yes ☒ No	9. Venereal Disease 性病	☐ Yes ☒ No
3. Diabetes 糖尿病	☐ Yes ☒ No	10. AIDS 艾滋病	☐ Yes ☒ No
4. Hepatitis/Liver			

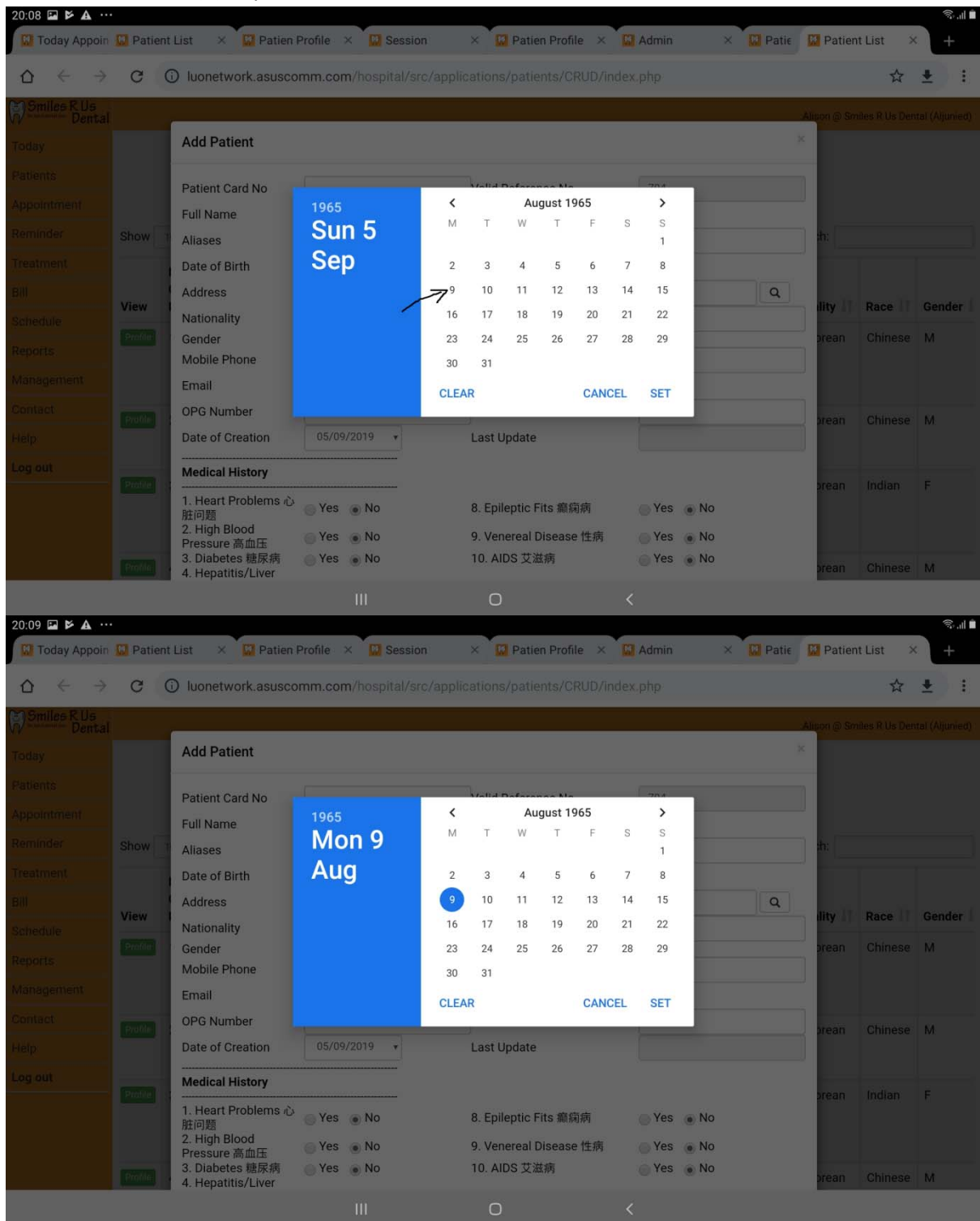
4) Scroll to desired year (1965), and tap to select it



5) Tap left arrow to select month (8)



6) Select date (9), tap to select it



20:09
Today Appoin
Patient List
Patien Profile
Session
Patien Profile
Admin
Patie
Patient List

luonetwork.asuscomm.com/hospital/src/applications/patients/CRUD/index.php

Smiles R Us Dental
Alison @ Smiles R Us Dental (Aljunied)

Today
Patients
Appointment
Reminder
Treatment
Bill
Schedule
Reports
Management
Contact
Help
Log out

Show
View
Profile
Profile
Profile
Profile

Add Patient

Patient Card No
Valid Reference No
794

Full Name
Identification No

Aliases
Date of Birth
09/08/1965

Address
Postal Code

Nationality
Singaporean
Race
Chinese

Gender
Male
Female
Other

Mobile Phone
Telephone

Email

OPG Number
0
PA Number
0

Date of Creation
05/09/2019
Last Update

Medical History

1. Heart Problems 心脏问题
Yes
No

2. High Blood Pressure 高血压
Yes
No

3. Diabetes 糖尿病
Yes
No

4. Hepatitis/Liver

8. Epileptic Fits 癫痫
Yes
No

9. Venereal Disease 性病
Yes
No

10. AIDS 艾滋病
Yes
No

2 How to pay previous bill

1) Click Patient List

Patient List

[Add](#)

Show 10 entries

View	Patient Card No	First name	Last name	Aliases	Identification No	Date of Birth	Address	Postal Code	Nationality	Race	Gender	Mobile Phone	Telephone	Email	Status	Date of Creation	Last Update	Edit
	1	hoe lee lee			S—S							98120455			active	2018-03-19 23:49:23		
	2	tan chui hun Cat			S8900975A	0000-00-00					O	99825902			active	0000-00-00	2019-07-11 21:50:40	
	4	michael sing boh kwing			S1539973B							90023140			active	2018-03-19 23:49:23		
	5	Nur Inawaty Binte Isnan			S8502084F	1900-01-01					O	98383887			active	0000-00-00	2019-05-23 19:58:56	
	6	Muhammad Hashki Bin Ibrahim			68321636J							08208486			active	2018-03-19 23:49:23		
	7	Muhammad Zahid Bin Ibrahim			S7930099C							93898726			active	2018-03-19 23:49:23		
	8	Mohammad Jaman Mogbul Hossain			F8188281U	1950-05-25	Blk 776 Woodlands Crescent #12-68	730776	Singaporean	Chinese	M	81231472			active	2018-03-19 23:49:23		
	9	chua wei han			S—S							98129485			active	2018-03-19 23:49:23		
	10	ong cheng siang chantai			S—S							98131092			active	2018-03-19 23:49:23		
	11	dennis yow kok ann			S—S							98131580			active	2018-03-19 23:49:23		

Showing 1 to 10 of 13,005 entries (filtered from 10 total entries)

Previous 1 2 3 4 5 ... 1301

2) Search patient (example enter patient card no; 12508)

Patient List

[Add](#)

Show 10 entries

Search: 12508

View	Patient Card No	First name	Last name	Aliases	Identification No	Date of Birth	Address	Postal Code	Nationality	Race	Gender	Mobile Phone	Telephone	Email	Status	Date of Creation	Last Update	Edit
	11350	Kevin Thom			S9802724F	1998-01-24	Blk 736 Woodlands Circle #05-509	730736	Singaporean	Chinese	M	91125089			active		2018-06-30 18:55:58	
	12508	Nicole Ang Xin Yu			T0011976D	2000-03-31	Blk 770 Woodlands Dr 00 #08-154	730770	Singaporean	Chinese	F	98165585			active	2019-01-22	2019-01-22 14:44:00	

Showing 1 to 10 of 13,005 entries (filtered from 2 total entries)

Previous 1 2 3 4 5 ... 1301

3) Click profile

Patient Profile

Card No: 12508



Nicole Ang Xin Yu
T0011976D
Female / 19

- [Patient Info](#)
- [Medical Info](#)
- [Co-Payment](#)
- [Visits](#)
- [Appointments](#)
- [Accounts](#)
- [Reminder](#)
- [Glance View](#)

Patient Information

Card No.:	12508	Identification No.:	T0011976D
Full name:	Nicole Ang Xin Yu		
Nationality:	Singaporean	Race:	Chinese
Date of Birth:	31-03-2000	Sex:	F
Address:	Blk 770 Woodlands Dr 00 #08-154		
Mobile:	98165585	Post Code:	730770
Email:			
OPG Number		PA Number	
Create Date	22-01-2019	Last Updated:	22-01-2019 14:44:00

[Edit](#)

4) Click Accounts

Patient Profile

Card No: 12508



Nicole Ang Xin Yu
T0011976D
Female / 19

- [Patient Info](#)
- [Medical Info](#)
- [Co-Payment](#)
- [Visits](#)
- [Appointments](#)
- [Accounts](#)
- [Reminder](#)
- [Glance View](#)

Account Information

Invoice No.	Date	Treatment Id	Amount	Balance	Status	Print	View
658	28-06-2019	754	800.00	-300.00	Pay balance		
301	07-08-2019	343	200.00	0.00	Complete		

[Detail](#)

5) Click Detail to go to Dispense

Card No.: 12508

No data

Dispense

Nicole Ang Xin Yu
T0011976D
Female / 19

Visits
Doctor:
Q Number: 1
Amount:
Balance:

Invoice
Payment
Deposit/Refund
MC
Appointments
Follow Up
Reminder
Glance View

6) Click Payment

Card No.: 12508

Dispense

+ Add Payment

Invoice No.	Date	Amount	Balance
Invoice No. 658	2019-09-28 12:00:00	Amount: 400.00	Balance: 300.00
Invoice No. 728	2019-09-28 00:00:00	Amount: 300.00	Balance: 0.00
Invoice No. 377	2019-09-07 00:00:00	Amount: 200.00	Balance: 0.00

7) Select receipt date, select cashier, enter paid amount

Card No.: 12508

Dispense

Invoice

Invoice No.	Date	Fee	Amount Received	Balance	Status	Remark
658	2019-09-28	800.00	800	0	Pay balance	

Payment

Doctor Instructions: Payment Mode Cash/Net/Visa. Medicine: CHAS, AIA, RPP, RICH, Next Appointment: to call pt to collect returners

Date of Receipt: 11/09/2019

Cashier: LIEW SOOK MUN

Cash	Net	VISA-Master	Medicine	CHAS	AIA	RPP	Other	Transfer	Remark
0	0	300	0	0	0	0	0	0	

Confirm

8) Click [Confirm] button to finish the payment

Card No.: 12508

Dispense

Invoice

Invoice No.	Date	Fee	Amount Received	Balance	Status	Remark
658	2019-09-28	800.00	800	0	Pay balance	

Payment

Doctor Instructions: Payment Mode Cash/Net/Visa. Medicine: CHAS, AIA, RPP, RICH, Next Appointment: to call pt to collect returners

Date of Receipt: 11/09/2019

Cashier: LIEW SOOK MUN

Cash	Net	VISA-Master	Medicine	CHAS	AIA	RPP	Other	Transfer	Remark
0	0	300	0	0	0	0	0	0	

Confirm

9) Click Payment to check it

Card No.: 12508



Nicole Ang Xin Yu
T00119760
Female / 19

Visits

Doctor:
Q Number: 1
Amount:
Balance:

Invoice

Payment

Deposit/Refund

MC

Appointments

Follow Up

Reminder

Glance View

Dispense

Invoice No.:558	Date :2019-08-28 12:00:00	Amount :500.00	Balance :0.00
-----------------	---------------------------	----------------	---------------

Date	Receipt No.	Payer	Mode	Amount	
2019-08-28 00:00:00	728	Nicole Ang Xin Yu	VISAMASTER	300	✖
2019-09-11 00:00:00	1076	Nicole Ang Xin Yu	VISAMASTER	300	✖

Invoice No.:201	Date :2019-08-07 12:00:00	Amount :200.00	Balance :0.00
-----------------	---------------------------	----------------	---------------

Date	Receipt No.	Payer	Mode	Amount	
2019-08-07 00:00:00	377	Nicole Ang Xin Yu	VISAMASTER	200	✖

3 How to amend treatment record?

- 1) Before payment, under session, change status to "Register" by click [update] button. Doctor can re-entry treatment to amend the treatment record.

Example patient testing, bill item: Consultation 30.00 needs to change to 25.50

Dispense

Card No.: 100003



testing
SSSS
Female / 49

Visits

Doctor: Alison
Q Number: 1
Amount: 190.00
Balance: -190.00

Outstanding payment:
-3255.00

Invoice

Payment

Deposit/Refund

MC

Appointments

Follow Up

Treatment Info

Treatment ID	Date	Doctor	Doctor Instruction
12	2019-12-19	Alison	Payment Mode Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA: Next Appointment:

Invoice No. : 10

Item	Code / Description	Price	Quantity	Amount
1	1 / Consultation	30.00	1	30
2	3 / Xray- OPG/Lateral Ceph	70.00	1	70
3	4 / Scaling and Polishing	65.00	1	65
4	5 / Topical Fluoride treatment	25.00	1	25
				Total 190
				Outstanding Balance -190.00

Go to Payment

Session No.: 20191219-1

Session Report

Status	Doctor	Card Number	Patient_Name	Identity No.	Sex	Age	Appt. Time	Check In	Check Out	Inv No.	Amount	GST	Paid	Payment Mode	Balance	Update
End	Alison	100003	testing	SSSS	O	49	10:00	00:41		10	190.00	0	0.00		-190.00	Update
Regist	Alison	100002	testing02	ssss	O	49	11:00	00:42								Update

Card No.: 100003



Balance: -3255.00

Current Visitor Reference: 100003
Queue Number: 1
Status: End
Patient: testing
Amount: \$190.00
Doctor: Alison

Update



Status	Register ▼
Doctor	Alison ▼

Confirm

Close



Session No.: 20191219-1



Session Report

Q No.	Status	Doctor	Card Number	Patient_Name	Identity No.	Sex	Age	Appt. Time	Check In	Check Out	Inv No.	Amount	GST	Paid	Payment Mode	Balance	Update
1	Regist	Alison	100003	testing	SSSS	O	49	10:00	00:41		10	190.00	0	0.00		-190.00	Update
2	Regist	Alison	100002	testing02	ssss	O	49	11:00	00:42				0				Update

Card No.: 100003

Balance: -3255.00

Current Visitor Reference: 100003

Queue Number: 1

Status: End

Patient: testing

Amount: \$190.00

Doctor: Alison



Patient Profile

Dispense

Reenter treatment and click [+] button

Note

SAP

+

-

Bill

Description	Qty	Price	Amount	Note	Select
Consultation	1	30.00	30		☐
Xray- OPG/Lateral Ceph	1	70.00	70		☐
Scaling and Polishing	1	65.00	65		☐
Topical Fluoride treatment	1	25.00	25		☐

Total Fee: 190

Change the value and click [Add] button

Item Of Treatment					
Add					
	Code	Description	Price	Qty	Amount
☒	1	Consultation	25.5	1	25.5
☐	2	Xray- Bitewing/Periapical	35.00		
☐	3	Xray- OPG/Lateral Ceph	70.00		
☐	4	Scaling and Polishing	65.00		
☐	5	Topical Fluoride treatment	25.00		
☐	6	Fissure Sealants	50.00		
☐	7	White Fillings	50.00		
☐	8	Metal Fillings	50.00		
☐	9	Composite Veneers	150.00		
☐	10	Porcelain Veneers	300.00		
☐	11	Crown & Bridge (per unit)	300.00		
☐	12	Post retention	150.00		
☐	13	Recementation/per abutment	50.00		
☐	14	Full Acrylic Denture	550.00		
☐	15	Full metal denture	750.00		
☐	16	Acrylic denture Base (\$15/tooth)	250.00		
☐	17	Chrome denture base (\$15/tooth)	450.00		
☐	18	Wire mesh	100.00		
☐	19	Denture repair	50.00		
☐	20	Tooth Addition	50.00		

Now Consultation has two rows, select to be removed item and click [-] to removed it

Bill

Description	Qty	Price	Amount	Note	Select
Consultation	1	30.00	30		☒
Xray- OPG/Lateral Ceph	1	70.00	70		☐
Scaling and Polishing	1	65.00	65		☐
Topical Fluoride treatment	1	25.00	25		☐
Consultation	1	25.5	25.5		☐

Total Fee:

Bill

Description	Qty	Price	Amount	Note	Select
Xray- OPG/Lateral Ceph	1	70.00	70		☐
Scaling and Polishing	1	65.00	65		☐
Topical Fluoride treatment	1	25.00	25		☐
Consultation	1	25.5	25.5		☐

Total Fee:

+ -

Bill

Description	Qty	Price	Amount	Note	Select
Xray- OPG/Lateral Ceph	1	70.00	70		☐
Scaling and Polishing	1	65.00	65		☐
Topical Fluoride treatment	1	25.00	25		☐
Consultation	1	25.5	25.5		☐

Total Fee:

Medical Certificate

Date of MC Start Number of MC Date

Doctor Instruction

Payment Mode
Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA:
Next Appointment:

⚡
Session No.: 20191219-1
🕒
Session Report

Q No.	Status	Doctor	Card Number	Patient_Name	Identity No.	Sex	Age	Appt. Time	Check In	Check Out	Inv No.	Amount	GST	Paid	Payment Mode	Balance	Update
1	End	Alison	100003	testing	SSSS	O	49	10:00	00:41		10	185.50	0	0.00		-185.50	Update
2	Regist	Alison	100002	testing02	ssss	O	49	11:00	00:42				0				Update

Dispense

Card No.: 100003



testing
SSSS
Female / 49

Visits

Doctor: Alison
Q Number: 1
Amount: 185.50
Balance: -185.50
Outstanding payment: -3250.50

Invoice

Payment

Deposit/Refund

MC

Appointments

Follow Up

Treatment Info

Treatment ID	Date	Doctor	Doctor Instruction
12	2019-12-19	Alison	Payment Mode Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA: Next Appointment:

Invoice No. : 10

Item	Code / Description	Price	Quantity	Amount
1	3 / Xray- OPG/Lateral Ceph	70.00	1	70
2	4 / Scaling and Polishing	65.00	1	65
3	5 / Topical Fluoride treatment	25.00	1	25
4	1 / Consultation	25.50	1	25.5
Total				185.5
Outstanding Balance				-185.50

Go to Payment

2) After payment, the bill items have been locked.

A) Under Glance View, click [Add] button to add the new note to treatment record.

Patient Profile

Card No.: 100003



testing
SSSS
Female / 49
Balance: -3065.00

Patient Info

Medical Info

Co-Payment

Visits

Appointments

Accounts

Reminder

Glance View

testing (SSSS) Treatment Records

ID	Start	End	Doctor	Medical History	Chief Complaints	Findings	Note	Instruction
5	04-07-2019 11:20	04-07-2019 23:32	LUO WENYUAN [D22098A]	NA	CC	#38 , Missing.	#15 , Root Canal Treatment. #26 , Crown. #27 , Pontic. #28 , Crown. #44 Mesial, AMALGAM RESTORATIONS. #44 Occclusal, AMALGAM RESTORATIONS.	Payment Mode Cash/Net/Visa: Medisave: 1850 CHAS: AIA: IHP: INOVA: Next Appointment.
10	06-11-2019 10:01	06-11-2019 10:32	LUO WENYUAN [D22098A]	Medical History	Chief Complaints	Findings	Note	Payment Mode Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA: Next Appointment.
12	19-12-2019 00:41	19-12-2019 01:15	LUO WENYUAN [D22098A]	na	SAP		SAP	Payment Mode Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA: Next Appointment.

Additional Note

Add some thing here|

Submit

Cancel

Patient Profile									
testing (SSSS) Treatment Records									
ID	Start	End	Doctor	Medical History	Chief Complaints	Findings	Note	Instruction	
5	04-07-2019 11.20	04-07-2019 23.32	LUO WENYUAN [D22098A]	NA	CC	#38 , Missing.	#15 , Root Canal Treatment #26 , Crown. #27 , Pontic. #28 , Crown. #44 Mesial AMALGAM RESTORATIONS #44 Occlusal AMALGAM RESTORATIONS.	Payment Mode Cash/Net/Visa: Medisave: 1850 CHAS: AIA: IHP: INOVA	Next Appointment:
10	06-11-2019 10.01	06-11-2019 10.32	LUO WENYUAN [D22098A]	Medical History	Chief Complaints	Findings	Note	Payment Mode Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA:	Next Appointment:
12	19-12-2019 00.41	19-12-2019 01.15	LUO WENYUAN [D22098A]	na	SAP		SAP -2019-12-19 01:18:56-> Add some thing here.	Payment Mode Cash/Net/Visa: Medisave: CHAS: AIA: IHP: INOVA:	Next Appointment:

- B) If you want to change the bill items, request receptionist to reset payment by click [Reset Payment]. This function is limit to the day.

Session No.: 20191219-1

Session Report

Q No.	Status	Doctor	Card Number	Patient_Name	Identity No.	Sex	Age	Appt. Time	Check In	Check Out	Inv No.	Amount	GST	Paid	Payment Mode	Balance	Update
1	Paid	Alison	100003	testing	SSSS	O	49	10:00	00:41	01:15	10	185.50	0	185.50	Visa/Master	0.00	
2	Regist	Alison	100002	testing02	ssss	O	49	11:00	00:42				0				Update

Card No.: 100003

Patient Profile

Current Visitor Reference: 100003

Queue Number: 1

Status: Paid

Patient: testing

Amount: \$185.50

Doctor: Alison

Dispense

Dispense

Card No.: 100003



testing
SSSS
Female / 49

Visits
Doctor: Alison
Q Number: 1
Amount: 185.50
Balance: 0.00
Outstanding payment:
-3065.00

Invoice No.:10	Date :2019-12-19 00:41:00	Amount :185.50	Balance :0.00	Reset Payment
----------------	---------------------------	----------------	---------------	--

Date	Receipt No.	Payer	Mode	Amount	
2019-12-19 00:00:00	16	testing	VISA/MASTER	185.5	✖

[+ Add Payment](#)

Invoice No.:9

Date :2019-11-06 10:01:00

Amount :815.00

Balance :-815.00

[+ Add Payment](#)

Invoice No.:5

Date :2019-12-18 00:00:00

Amount :2250.00

Balance :-2250.00

Dispense

Card No.: 100003



testing
SSSS
Female / 49

Visits
Doctor: Alison
Q Number: 1
Amount: 185.50
Balance: 0.00
Outstanding payment:
-3065.00

Reset payment successfully

Dispense

Card No.: 100003



testing
SSSS
Female / 49

Visits
Doctor: Alison
Q Number: 1
Amount: 185.50
Balance: 0.00
Outstanding payment:
-3065.00

+ Add Payment	Invoice No.:10	Date :2019-12-19 00:00:00	Amount :185.50	Balance :-185.50
+ Add Payment	Invoice No.:9	Date :2019-11-06 10:01:00	Amount :815.00	Balance :-815.00
+ Add Payment	Invoice No.:5	Date :2019-12-18 00:00:00	Amount :2250.00	Balance :-2250.00

Session No.: 20191219-1
↺
Session Report

Q No.	Status	Doctor	Card Number	Patient_Name	Identity No.	Sex	Age	Appt. Time	Check In	Check Out	Inv No.	Amount	GST	Paid	Payment Mode	Balance	Update
1	Regist	Alison	100003	testing	SSSS	O	49	10:00	00:41	01:15	10	185.50	0	0.00		-185.50	Update
2	Regist	Alison	100002	testing02	ssss	O	49	11:00	00:42				0				Update

4 How to change Password?

User to reset or change password must has an available registered email address!

- 1) Click Personal on left hand side menu then select Change Password.



2) Enter Old Password and New Password

Smiles R Us Dental
for total dental care

Today
Patients
Appointment
Reminder
MC
Bill
Schedule
Reports
Management
Personal

Change Password

* required fields

Old Password*:
.....
[Show](#)

New Password*:
.....
[Show](#) [Generate](#) good

Submit

3) Click Submit button

Smiles R Us Dental
for total dental care

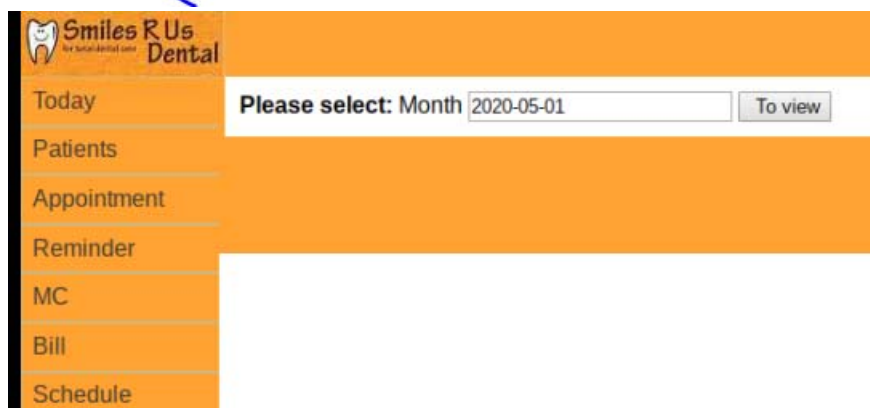
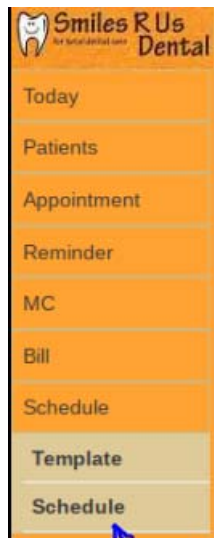
Today
Patients
Appointment
Reminder

Changed password

Your password is updated!

5 How to use new schedule?

- 1) View and Amend schedule.



Select Month to view

2020-05 Schedule for Smiles R Us Dental Centre

Monday				Tuesday				Wednesday				Thursday				Friday 1				Saturday 2				Sunday 3			
AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening	
Reception																				IVY					Minjung	Minjung	
Doctor 1																				Alison					Vanitha	Vanitha	
Nurse 1																				Chun-Chang	Chun-Chang				Alison	Juliet	
Doctor 2																				Juliet	Juliet				Juliet		
Nurse 2																											
Doctor 3																											
Nurse 3																											

Amend Schedule

S/N	Name	AM	PM	Evening	Sections
1	Alison	10	14	0	14
2	Chun-Chang	12	12	0	24

Click [Amend Schedule] button to enter amending schedule.

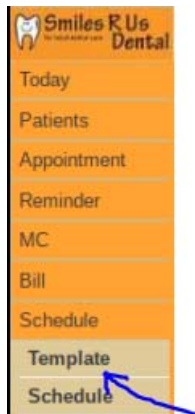
2020-05 Schedule for Smiles R Us Dental Centre

Monday				Tuesday				Wednesday				Thursday				Friday 1				Saturday 2				Sunday 3			
AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening		AM	PM	Evening	
Reception	IVY			IVY				IVY				IVY				IVY				IVY				Minjung	Minjung		
Doctor 1	Kit Man			Kit Man				Alison				Chun-Chang				Chun-Chang				Alison				Vanitha	Vanitha		
Nurse 1	Vanitha			Vanitha				Juliet				Juliet				Juliet				Juliet				Alison	Juliet		
Doctor 2								Felicia												Chun-Chang	Chun-Chang						
Nurse 2								Juliet												Juliet	Juliet						
Doctor 3																											
Nurse 3																											

Save Schedule

Click [Save Schedule] button to save the amended schedule.

- 2) Make a schedule and amend schedule template.



Schedule Template #1 for Smiles R Us Dental Centre

	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday			Sunday		
	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Reception	IVY	IVY		IVY	IVY		IVY	IVY		IVY	IVY		IVY	IVY		IVY				Minjung	Minjung
Doctor 1		Kit Man	Kit Man	Daniel	Daniel		Alison	Alison		Chun-Chang	Chun-Chang		Chun-Chang	Chun-Chang		Alison				Vanitha	Vanitha
Nurse 1		Vanitha	Vanitha	Juliet			Juliet	Juliet		Juliet			Juliet	Juliet							
Doctor 2					Felicia	Felicia										Chun-Chang	Chun-Chang				
Nurse 2					Juliet	Juliet										Juliet	Juliet				
Doctor 3																					
Nurse 3																					

Schedule Template #2 for Smiles R Us Dental Centre

	Monday			Tuesday			Wednesday			Thursday			Friday			Saturday			Sunday		
	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Reception																					
Doctor 1																					
Nurse 1																					
Doctor 2																					
Nurse 2																					
Doctor 3																					
Nurse 3																					

Amend Schedule Template

Make Schedule

Select Schedule Template

☒ Template #1
 ☐ Template #2

Select Year and Month

Make Schedule

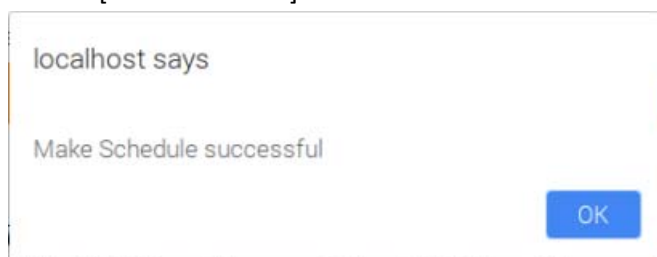
1 →

2 →

3 →

Make Schedule

1. Select template.
2. Select year and Month.
3. Click [Make Schedule] button to make a schedule



	Monday			Tuesday			Wednesday			Thursday			Friday 1			Saturday 2			Sunday 3		
	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Reception													IVY	IVY		IVY					
Doctor 1													Chun-Chang	Chun-Chang		Alison				Minjung	Minjung
Nurse 1													Juliet	Juliet						Vanitha	Vanitha
Doctor 2																Chun-Chang	Chun-Chang				
Nurse 2																Juliet	Juliet				
Doctor 3																					
Nurse 3																					
	4			5			6			7			8			9			10		
Reception	IVY	IVY	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Doctor 1	Kit Man	Kit Man	Kit Man	Daniel	Daniel		Alison	Alison		Chun-Chang	Chun-Chang		Chun-Chang	Chun-Chang		Alison			Minjung	Minjung	
Nurse 1	Vanitha	Vanitha	Vanitha	Juliet			Juliet	Juliet		Juliet	Juliet		Juliet	Juliet					Vanitha	Vanitha	
Doctor 2					Felicia	Felicia										Chun-Chang	Chun-Chang				
Nurse 2					Juliet	Juliet										Juliet	Juliet				
Doctor 3																					
Nurse 3																					
	11			12			13			14			15			16			17		
Reception	IVY	IVY	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Doctor 1	Kit Man	Kit Man	Kit Man	Daniel	Daniel		Alison	Alison		Chun-Chang	Chun-Chang		Chun-Chang	Chun-Chang		Alison			Minjung	Minjung	
Nurse 1	Vanitha	Vanitha	Vanitha	Juliet			Juliet	Juliet		Juliet	Juliet		Juliet	Juliet					Vanitha	Vanitha	
Doctor 2					Felicia	Felicia										Chun-Chang	Chun-Chang				
Nurse 2					Juliet	Juliet										Juliet	Juliet				
Doctor 3																					
Nurse 3																					
	18			19			20			21			22			23			24		
Reception	IVY	IVY	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Doctor 1	Kit Man	Kit Man	Kit Man	Daniel	Daniel		Alison	Alison		Chun-Chang	Chun-Chang		Chun-Chang	Chun-Chang		Alison			Minjung	Minjung	
Nurse 1	Vanitha	Vanitha	Vanitha	Juliet			Juliet	Juliet		Juliet	Juliet		Juliet	Juliet					Vanitha	Vanitha	
Doctor 2					Felicia	Felicia										Chun-Chang	Chun-Chang				
Nurse 2					Juliet	Juliet										Juliet	Juliet				
Doctor 3																					
Nurse 3																					
	25			26			27			28			29			30			31		
Reception	IVY	IVY	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening	AM	PM	Evening
Doctor 1	Kit Man	Kit Man	Kit Man	Daniel	Daniel		Alison	Alison		Chun-Chang	Chun-Chang		Chun-Chang	Chun-Chang		Alison			Minjung	Minjung	
Nurse 1	Vanitha	Vanitha	Vanitha	Juliet			Juliet	Juliet		Juliet	Juliet		Juliet	Juliet							

Amend Schedule Template

[illegible][illegible]

Click [Amend Schedule Template] button to amend schedule template.

[illegible][illegible]

25

6 How to use Inventory Management System (IMS)?

The IMS is main for product sale.

You must input stock first, then can use Point of Sale (POS) to sale the product.

1) Open Point of Sale

Select Inventory Management System -> Point of Sale



The POS is opened in specific tab.

Menu ▾

Item Details				
	Product	Quantity	Price	Total
Total Items				
Discount	0	GST	0	
Total Payable	0	Customer	Customer	
Cancel		Hold		Payment

Category A
Soft

Category B
Brush

Category C
Care

Category D
Category 4

Category E
Category 5

TOOTHPASTE S\$10.00	ORTHO WAX S\$10.00	ORTHO MOUTH RINSE S\$25.00	TOOTH MOUSSE S\$55.00	WHITENING GEL S\$300.00
------------------------	--------------------------	-------------------------------------	-----------------------------	-------------------------------

2) Select List of Stock

Click [Menu], Select “List of Stock”. A stock list is open in specific tag.

The screenshot shows a web application interface titled "Products in Stock". At the top, there is a green header bar with the title. Below the header, there is a green button labeled "Add From Existing Product" and a search bar labeled "Search Product". Below these, there is a table with the following columns: Product ID, Name, Description, Expiry Date, Cost, Price, In Stock, Reorder Level, Last Update, and Add Stock. The table is currently empty, and a message "No Data Found" is displayed at the bottom.

3) Add new stock

To add a new stock, click [Add From Existing Product] button. The existing product but not in stock list will be shown. Select desired product click [Add] button to add the product to stock. Example select product ID 1 “TOOTHPASTE”

The screenshot shows the "Products in Stock" interface with a list of products. The table has columns: Product ID, Name, Description, Cost, Price (for sale), and Operation. The first product is ID 1, TOOTHPASTE, with a cost of 5.00 and a price of 10.00. The "Add" button for this product is highlighted with a blue arrow. Below the table, there is a green button labeled "Add From Existing Product" and a search bar labeled "Search Product". At the bottom, there is a table with the same columns as the main table, but it is empty and displays "No Data Found".

The screenshot shows a dialog box with the text "localhost says" and "Successfully Added product to stock." Below the text is a blue button labeled "OK".

Click [OK] button.

Products in Stock

Add From Existing Product

Product ID	Name	Description	Expiry Date	Cost	Price	In Stock	Reorder Level	Last Update	Add Stock
1	TOOTHPASTE	TOOTHPASTE	2020-05-10	5.00	10.00	0	1	2020-05-10 00:35:11	+

Now, the product ID 1 has been added to stock list.

4) Add stock quantity

Click icon of Add Stock, an Add Stock window is pop up

Add Stock ✕

Name :

Description :

Cost :

Price :

In Stock :

New Quantity :

Expiry Date :

Reorder Level :

Confirm
Cancel

Enter New Quantity, Expiry Date and Reorder Level. E.g. Enter New Quantity 10, Expiry Date 2022-05-10 and Reorder Level 2

Add Stock

Name :

Description :

Cost :

Price :

In Stock :

New Quantity :

Expiry Date :

Reorder Level :

Click [Confirm] button

localhost says

Stock added

Click [OK] button.

Products in Stock									
Add From Existing Product		Search Product							
Product ID	Name	Description	Expiry Date	Cost	Price	In Stock	Reorder Level	Last Update	Add Stock
1	TOOTHPASTE	TOOTHPASTE	<u>2022-05-10</u>	5.00	10.00	<u>10</u>	<u>2</u>	2020-05-10 00:45:02	+

Now, go to POS page and refresh the web page. Just added stock is show on right side.

The screenshot shows a web browser window with multiple tabs. The active tab is 'POS'. The URL bar shows 'localhost/hospital/src/applications/IMS/pos/index.php'. The browser's address bar and tabs are visible at the top. Below the browser window, the POS interface is displayed. It features a green header 'Item Details' and a table with columns 'Product', 'Quantity', 'Price', and 'Total'. To the right of the table, there are five category buttons: 'Category A Soft', 'Category B Brush', 'Category C Care', 'Category D Category 4', and 'Category E Category 5'. Below these buttons, a search bar contains the text 'TOOTH PASTE' and '\$510.00'. A blue arrow points to the search bar. At the bottom of the interface, there are three buttons: 'Cancel', 'Hold', and 'Payment'.

How do use POS to sell a product, please reference to Inventory Management System (IMS) at Quick Guide V3 page 80.

7 How to use CHAS bill?

1) For doctor treatment

Example the patient needs to fill 5 teeth, but CHAS has only 2 leave filling for claim.

The screenshot shows a web browser window titled 'Item Of Treatment - Google Chrome' with the URL 'localhost/hospital/src/applications/treatment/addIoT_chas.php'. The page has two tabs: 'CHAS Claim' and 'Treatment Item', with 'Treatment Item' selected. Below the tabs, there is a 'CHAS Scheme' section with four radio buttons: PG, MG, Blue, and Orange. The 'MG' radio button is selected. Below this is a table titled 'Item Of CHAS Claim' with the following columns: Code, Description, Subsidy/Unit(\$), Quantity, Total Cost, Total Subsidy, Patient Pay, and Note. The table contains seven rows of treatment items, each with a checkbox in the first column. The 'Subsidy/Unit(\$)' column has input fields with the value '0' for all items.

Code	Description	Subsidy/Unit(\$)	Quantity	Total Cost	Total Subsidy	Patient Pay	Note
☐	101 [CHAS] Consultation	0					
☐	102 [CHAS] Extraction, Anterior	0					
☐	103 [CHAS] Extraction, Posterior	0					
☐	104 [CHAS] Filling, Simple	0					
☐	105 [CHAS] Filling , Complex	0					
☐	106 [CHAS] Removable Denture, Complete (Upper)	0					
☐	107 [CHAS] Removable Denture, Complete (Lower)	0					

Under treatment bill click [+] button. An item of treatment window is popup.

The screenshot shows the same web browser window as the previous one, but with the 'MG' radio button selected under 'CHAS Scheme'. The 'Subsidy/Unit(\$)' column in the table now contains numerical values for each item. A blue arrow points to the 'MG' radio button.

Code	Description	Subsidy/Unit(\$)	Quantity	Total Cost	Total Subsidy	Patient Pay	Note
☐	101 [CHAS] Consultation	25.50					
☐	102 [CHAS] Extraction, Anterior	33.50					
☐	103 [CHAS] Extraction, Posterior	73.50					
☐	104 [CHAS] Filling, Simple	35.00					
☐	105 [CHAS] Filling , Complex	55.00					
☐	106 [CHAS] Removable Denture, Complete (Upper)	261.50					
☐	107 [CHAS] Removable Denture, Complete (Lower)	261.50					

Select CHAS Scheme

Item Of Treatment - Google Chrome

localhost/hospital/src/applications/treatment/addIOT_chas.php

CHAS Claim

Treatment Item

CHAS Scheme: ☐ PG ☒ MG ☐ Blue ☐ Orange

Item Of CHAS Claim							
Code	Description	Subsidy/Unit(\$)	Quantity	Total Cost	Total Subsidy	Patient Pay	Note
☒	101 [CHAS] Consultation	25.50	1	25.5	25.5	0	
☐	102 [CHAS] Extraction, Anterior	33.50					
☐	103 [CHAS] Extraction, Posterior	73.50					
☐	104 [CHAS] Filling, Simple	35.00					
☒	105 [CHAS] Filling , Complex	55.00	2	160	110	50	
☐	106 [CHAS] Removable Denture, Complete (Upper)	261.50					
☐	107 [CHAS] Removable Denture, Complete (Lower)	261.50					

Item Of Treatment - Google Chrome

localhost/hospital/src/applications/treatment/addIOT_chas.php

CHAS Claim

Treatment Item

☐	114 [CHAS] Permanent Crown	132.50					
☐	115 [CHAS] Re-Cementation	40.00					
☐	116 [CHAS] Root Canal Treatment (Anterior)	169.00					
☐	117 [CHAS] Root Canal Treatment (Pre-molar)	215.00					
☐	118 [CHAS] Root Canal Treatment (Molar)	261.50					
☒	119 [CHAS] Polishing	25.50	1	25.5	25.5	0	
☒	120 [CHAS] Scaling	35.00	1	40	35	5	
☒	121 [CHAS] Topical Fluoride	25.50	1	25.5	25.5	0	
☐	122 [CHAS] X-Ray	16.00					
Total:				276.5	221.5	55	
				Add			

Enter desired claim items (Quantity, Total Cost) , then click [Add] button.

Bill

Description	Price/Subsidy	Qty	Total Cost	Amount	Note	Select
[CHAS] Consultation	25.50	1	25.5	25.5		☐
[CHAS] Filling , Complex	55.00	2	160	160		☐
[CHAS] Polishing	25.50	1	25.5	25.5		☐
[CHAS] Scaling	35.00	1	40	40		☐
[CHAS] Topical Fluoride	25.50	1	25.5	25.5		☐

Total Fee:

The CHAS claim items have been added to treatment. Click [+] button again to normal bill items

Item Of Treatment - Google Chrome

localhost/hospital/src/applications/treatment/addIOT_chas.php

CHAS Claim

Treatment Item

Item Of Treatment

Add

	Code	Description	Unit Price	Qty	Amount	Note
☐	1	Consultation	30.00			
☐	2	Xray- Bitewing/Periapical	35.00			
☐	3	Xray- OPG/Lateral Ceph	70.00			
☐	4	Scaling and Polishing	65.00			
☐	5	Topical Fluoride treatment	25.00			
☐	6	Fissure Sealants	50.00			
☐	7	White Fillings	60.00			
☐	8	Metal Fillings	50.00			

Click Treatment Item tab to select normal bill items

Enter desired claim items (Quantity, Unit Price) , then click [Add] button.

Item Of Treatment - Google Chrome

localhost/hospital/src/applications/treatment/addIOT_chas.php

CHAS Claim Treatment Item

Item Of Treatment

Add

	Code	Description	Unit Price	Qty	Amount	Note
☐	1	Consultation	30.00			
☐	2	Xray- Bitewing/Periapical	35.00			
☐	3	Xray- OPG/Lateral Ceph	70.00			
☐	4	Scaling and Polishing	65.00			
☐	5	Topical Fluoride treatment	25.00			
☐	6	Fissure Sealants	50.00			
☒	7	White Fillings	80.00	3	240	
☐	8	Metal Fillings	50.00			
☐	9	Composite Veneers	150.00			
☐	10	Porcelain Veneers	800.00			

Bill

+ -

Description	Price/Subsidy	Qty	Total Cost	Amount	Note	Select
[CHAS] Consultation	25.50	1	25.5	25.5		☐
[CHAS] Filling , Complex	55.00	2	160	160		☐
[CHAS] Polishing	25.50	1	25.5	25.5		☐
[CHAS] Scaling	35.00	1	40	40		☐
[CHAS] Topical Fluoride	25.50	1	25.5	25.5		☐
White Fillings	80.00	3		240		☐
Extractions (complex)	100.00	2		200		☐

Total Fee: 716.5

Normal bill items have been added.

2) For receptionist payment

Click [Dispense] button

Dispense - Google Chrome

localhost/hospital/src/applications/bill/dispense/dispense.php?sid=2&pid=2

alison @ test

Dispense

Card No.: 2



Testing
Sxxx9999A
Female / 30

Visits

Doctor: Alison
Q Number: 1
Amount: 716.50
Balance: -716.50

Outstanding payment:
-716.50

Invoice

CHAS Claim

Payment

Deposit/Refund

MC

Appointments

Follow Up

Reminder

Glance View

Treatment ID	Date	Doctor	Doctor Instruction
6	2020-07-02	Alison	Payment Mode Cash/Net/Visa: 495 Medisave: CHAS: 221.5 AIA: IHP: INOVA: Next Appointment: SAP, next 6 months.

Invoice No. : 2

Item	Code / Description	Price	Quantity	Amount
1	101 / [CHAS] Consultation	25.50	1	25.5
2	105 / [CHAS] Filling , Complex	55.00	2	110
3	119 / [CHAS] Polishing	25.50	1	25.5
4	120 / [CHAS] Scaling	35.00	1	35
5	121 / [CHAS] Topical Fluoride	25.50	1	25.5
6	7 / White Fillings	80.00	3	240
7	28 / Extractions (complex)	100.00	2	200
Total				661.5
Outstanding Balance				-716.50

Click [CHAS Claim]

Click [CHAS Claim] and print out CHAS claim form.



test
testAddress
Tel :

CHAS_MG Claim

Patient Ref No : 2
Identification No : Sxxx9999A
Visit Date : 02-07-2020
Treatment No : 6
Invoice Date : 02-07-2020
Invoice No : INV20000002

Patient: Testing
Doctor: LUO WENYUAN

S/No.	Description	Subsidy/ Unit	Quantity	Cost	Subsidy	Patient Pay
1	[101] [CHAS] Consultation	\$25.50	1	\$25.50	\$25.50	\$0.00
2	[105] [CHAS] Filling , Complex	\$55.00	2	\$160.00	\$110.00	\$50.00
3	[119] [CHAS] Polishing	\$25.50	1	\$25.50	\$25.50	\$0.00
4	[120] [CHAS] Scaling	\$35.00	1	\$40.00	\$35.00	\$5.00
5	[121] [CHAS] Topical Fluoride	\$25.50	1	\$25.50	\$25.50	\$0.00
Subtotal				\$276.50	\$221.50	\$55.00

This is a computer generated invoice which does not require a signature

Print 1 sheet of paper

Destination  Canon MF4800 Series

Pages All

Copies 1

Layout Portrait

More settings

Print **Cancel**

Click [Invoice] [Go to Payment]

Card No.: 2



Testing
Sxxx9999A
Female / 30

Visits

Doctor: Alison
Q Number: 1
Amount: 716.50
Balance: -716.50

Outstanding payment:
-716.50

Invoice

CHAS Claim

Payment

Deposit/Refund

MC

Appointments

Follow Up

Reminder

Glance View

Dispense

Treatment Info

Treatment ID	Date	Doctor	Doctor Instruction
6	2020-07-02	Alison	Payment Mode Cash/Net/Visa: 495 Medisave: CHAS: 221.5 AIA: IHP: INOVA: Next Appointment: SAP, next 6 months.

Invoice No. : 2

Item	Code / Description	Price	Quantity	Amount
1	101 / [CHAS] Consultation	25.50	1	25.5
2	105 / [CHAS] Filling , Complex	55.00	2	110
3	119 / [CHAS] Polishing	25.50	1	25.5
4	120 / [CHAS] Scaling	35.00	1	35
5	121 / [CHAS] Topical Fluoride	25.50	1	25.5
6	7 / White Fillings	80.00	3	240
7	28 / Extractions (complex)	100.00	2	200
Total				661.5
Outstanding Balance				-716.50

Go to Payment

Dispense

Card No.: 2



Testing
Sxxx9999A
Female / 30

Visits
Doctor: Alison
Q Number: 1
Amount: 716.50
Balance: -716.50
Outstanding payment: -716.50

Invoice

CHAS Claim

Payment

Deposit/Refund

Invoice

Invoice No.	Date	Fee	Amount Received	Balance	Status	Remark
2	2020-07-02	716.50	716.5	0	Creation	

Payment

Doctor Instruction: Payment Mode Cash/Net/Visa: 495 Medisave: CHAS: 221.5 AIA: IHP: INOVA: Next Appointment: SAP, next 6 months.

Date of Receipt

02/07/2020 

Cashier

alison

Cash	Net	VISA/Master	Medisave	CHAS	AIA	IHP	Inova	Transfer	Remark
0	0	495	0	221.5	0	0	0	0	

Confirm

Enter payment and click [Confirm] button to finish payment.

Dispense

Card No.: 2



Testing
Sxxx9999A
Female / 30

Visits
Doctor: Alison
Q Number: 1
Amount: 716.50
Balance: 0.00

Invoice

CHAS Claim

Payment

Deposit/Refund

MC

Appointments

Follow Up

Reminder

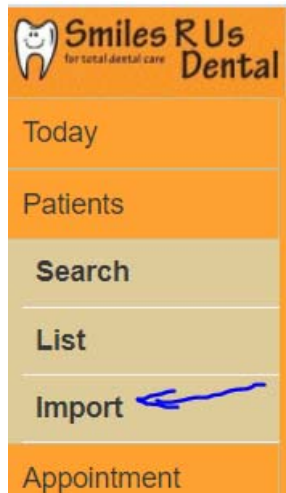
Glance View

Invoice No.:	Date :	Amount :	Balance :	
2	2020-07-02 15:23:00	716.50	0.00	⚠ Reset Payment

	Date	Receipt No.	Payer	Mode	Amount	
	2020-07-02 00:00:00	4	Testing	VISA/MASTER	495	✗
	2020-07-02 00:00:00	5	CHAS	GIRO	221.50	✗

8 How to use Patient Import to import other clinic patient's data?

- 1) Open Patient Import
Select Patient->Import



An Import Patient from other Clinic window open

A screenshot of the 'Import Patient from other Clinic' window in the Smiles R Us Dental software. The window has a sidebar on the left with the following menu items: Today, Patients, Appointment, Reminder, Treatment, Bill, and Schedule. The main area of the window contains the following fields and controls:

- Import Patient from other Clinic** (Section Header)
- Clinic:** A dropdown menu showing 'Smiles R Us Dental (Woodlands Mart)' with a downward arrow.
- Card Number:** A text input field.
- Patient IC :** A text input field.
- Check** (Button)

Example to import patient (IC S0983716G) from Smiles R Us Dental (888) to Smiles R Us Dental (Champions Court).

Select clinic Smiles R Us Dental (888).



for total dental care

Today

Patients

Appointment

Reminder

Treatment

Bill

Schedule

Import Patient from other Clinic

Clinic:

Card Number:

Patient IC :

Enter patient IC then click [Check] button



for total dental care

Today

Patients

Appointment

Reminder

Treatment

Bill

Schedule

Import Patient from other Clinic

Clinic:

Card Number:

Patient IC :

Import Patient from other Clinic

Clinic:

Card Number:

Patient IC :

Card No.	Patient IC	Name	Date of Birth	Sex	Race	Nationality	Address	Phone
25270	S0983716G	Ahmad Bin Adat	1944-06-06	M	malay	Singaporean	886D Woodlands Drive 50 #02-544	98795633

The patient IC: S0983716G do not exist in Smiles R Us Dental (Champions Court) clinic

Result show below [Check] button

First messages show the patient information from selected clinic Smiles R Us Dental (888) .

Second message show the patient if existing in this clinic Smiles R Us Dental (Champions Court).

If patient don not exist in this clinic, an [Import] button appear.

Click [Import] button to import the patient

Import Patient from other Clinic

Clinic:

Card Number:

Patient IC :

Check

Do import

Patient data import successful, Patient card number is 10800

Medical Information import successful

Co-Payment import successful

The operation has successfully imported patient data, medical information and Co-Payment.

Patient card number is 10800.

Go to Patient List, enter 10800 to check the imported patient.

Patient List

Add

Show 50 entries

Search: 10800

View	Patient Card No	First name	Last name	Aliases	Identification No	Date of Birth	Address	Postal Code	Nationality	Race	Gender	Mobile Phone	Telephone	Email	Status	Date of Creation	Last Update	Edit
View	10800	Ahmad	Bin Adat		S0983716G	1944-06-06	8860 Woodlands Drive 50 #02-544	734886	Singaporean	malay	M	98795633			active	2020-07-02	2020-09-17 00:44:31	Edit

Showing 1 to 50 of 10,793 entries (filtered from 1 total entries)

Previous 1 2 3 4 5 ... 216 Next

10 How to refund payment to patient?

Due to some reasons need to refund payment to patient.

- (1) For doctor, if refund paid amount less than S\$500, doctor may directly via counter to refund payment to patient. There are two methods for refund. One is transfer refund payment to patient deposit which patient can use it to pay bill. Another is refund payment to patient by CASH (if that day counter has enough cash).

First step, doctor need to create treatment record that bill contains refund item (amount must be minus value) see below.

	3590	23-02-2021 16:08		refund \$260: pt not satisfied with shade of valplast base and hence not proceeding with case.	
Bill Items					
Item No.	Description	Price/Subsidy	Quantity	Total Cost	Amount
1	Special (refund)	-260.00	1	0.00	-260
				Total	-260

Second step, the counter makes refund payment to patient by transfer (to patient deposit) or by CASH, and must request patient sign on receipt as an evidence of refund payment. The patient signed the receipt need to return to management as evidence of refund payment to patient.

Example refund by CASH



Smiles R Us Dental Centre
11 Tanjong Katong Road #3-10 Kinex Singapore 437157
Tel : 67023345

Tax Invoice

To: [Redacted]
8 Butterworth Lane #04-11

Patient Ref No : [Redacted]
Identification No : S0 [Redacted]
Visit Date : 23-02-2021
Treatment No : 3590
Invoice Date : 23-02-2021
Invoice No : INV210003538

Invoice Details

Patient: [Redacted]

S/No.	Description	Price/Subsidy	Quantity	Amount/Total_Cost
1	Special [refund]	\$-260.00	1	\$-260
				Subtotal \$-260.00
				Total \$-260.00
				Payment received - RN210003365 \$-260.00
				Outstanding Balance \$0.00

Payment Details

Payer Name :	Heng Puay Kiang Tracy	Payable amount :	\$-260.00
Receipt No	Date	Mode	Amount
RN210003365	23-02-2021	CASH	\$-260.00
			Total \$-260.00

Signature

- (2) For CHAS claim, most case doctor select wrong CHAS scheme.

Example the patient CHAS_PG but doctor select CHAS_MG, the result of claim amount (subsidy is fixed by CHAS scheme) is more than bill amount. We will refund this portion amount to patient to make the bill balance. In this case usually transfer the portion amount to patient deposit, and no signature request.

Invoice No.:12350		Date :2021-03-01 10:59:00		Amount :140.50	Balance :0.00	CHAS Claim
	Date	Receipt No.	Payer	Mode	Amount	
	2021-03-01 00:00:00	13121	Keck Bee Yoke	NET	64	✗
	2021-03-01 00:00:00	13122	CHAS	GIRO	81.50	✗
	2021-03-01 00:00:00	13329	Keck Bee Yoke	TRANSFER	-5	✗

Tax Invoice
To: Keck Bee Yoke
 647 Woodlands Ring Road #07-68

Patient Ref No : 10621
Identification No : S18439231
 Visit Date : 01-03-2021
 Treatment No : 12815
 Invoice Date : 01-03-2021
 Invoice No : INV210012350

Invoice Details
 Patient: Keck Bee Yoke

S/No.	Description	Price/Subsidy	Quantity	Amount/Total_Cost
1	[CHAS] Polishing	\$25.50	1	\$25.50
2	[CHAS] Scaling	\$35.00	1	\$35.00
3	[CHAS] X-Ray	\$16.00	1	\$60.00
4	Synflex (10)	\$15.00	1	\$15
5	Antacids (10)	\$5.00	1	\$5
Subtotal				\$140.50
Total				\$140.50
Payable by CHAS				\$81.50
Payment received - RN210013121				\$64.00
Payment received - RN210013329				\$-5.00
Outstanding Balance				\$0.00

Payment Details

Payer Name :	Keck Bee Yoke	Payable amount :	\$59.00
Receipt No	Date	Mode	Amount
RN210013121	01-03-2021	NET	\$64.00
RN210013329	01-03-2021	<u>TRANSFER</u>	<u>\$-5.00</u>
Total			\$59.00

This is a computer generated invoice which does not require a signature

Dispense
Deposit

Deposit No.	Mode	Date	Payment Mode	Amount	Status	Remark
218	deposit	2021-03-01 00:00:00	Transfer	5.00	normal	Refund, reference to invoice no. 12350
Balance				5.00		
DepositRefundPrint Transactions						

- (3) For wrong payment (more than bill amount), counter can refund portion of amount to patient by transfer (to patient deposit) or by CASH.

Example bill amount is 90, but received patient paid is 100, need refund 10 to patient.

Dispense					
+ Add Payment	Invoice No.:1728	Date :2019-10-22 11:07:00	Amount :90.00	Balance :10.00	
Date	Receipt No.	Payer	Mode	Amount	
2019-10-22 00:00:00	1822	Ang Pei Yan	NET	<u>100</u>	

Dispense

Invoice

Invoice No.	Date	Fee	Amount Received	Balance	Status	Remark
1728	2019-10-22	90.00	100	10	Pay balance	

Payment

Doctor Instruction: Payment Mode Cash/Net/Visa: 90 Next Appointment: 6/12 SAP

Date of Receipt	Cashier
15/03/2021	smiles_admin

Cash	Net	VISA/Master	Medisave	CHAS	AIA	IHP	Inova	Zenyum	Transfer	Remark
0	0	0	0	0	0	0	0	0	0	

Confirm

Note: CASH and Transfer (to patient deposit) can be used to refund to patient. for refund please enter minus value (example -50)

Dispense

Invoice

Invoice No.	Date	Fee	Amount Received	Balance	Status	Remark
1728	2019-10-22	90.00	90	0	Pay balance	

Payment

Doctor Instruction: Payment Mode Cash/Net/Visa: 90 Next Appointment: 6/12 SAP

Date of Receipt	Cashier
15/03/2021	smiles_admin

Cash	Net	VISA/Master	Medisave	CHAS	AIA	IHP	Inova	Zenyum	Transfer	Remark
-10	0	0	0	0	0	0	0	0	0	

Confirm

Note: CASH and Transfer (to patient deposit) can be used to refund to patient. for refund please enter minus value (example -50)

11 How to use Implant Record V2

Due to more implant materials were added. Select the implant materials by choosing the supplier first.

Implant Record V2

Implant Record No.	620				
Doctor	NAOMI ▼				
Patient	Aw Yu Rong				
Treatment ID	35780				
Date Create			01/06/2025	📅	
Implant Supplier	Select Material Supplier ▼				
Bone Chip					
Membrane					
Orthodontic Appliances					
Item Details					
	Description	Quantity	Serial Number	Tooth Number	Note
Submit					

For example to select MegaGen EZ Post Abutment.

- 1) Click Select Material Supplier, select MegaGen.
- 2) Click [EZ Post Abutment] button
- 3) Click [4.5 x 3 x 7 H] button
Size follows by H, means HEX.

Implant Record V2

Implant Record No.	620				
Doctor	NAOMI				
Patient	Aw Yu Rong				
Treatment ID	35780				
Date Create	01/06/2025				
Implant Supplier	MegaGen				
Fixture Solid Abutment Healing Abutment Temporary Abutment EZ Post Abutment Angled Abutment	EZ Post Abutment 4.5 x 1 x 5.5 H 0 4.5 x 2 x 7 5 4.5 x 3 x 7 5 4.5 x 3 x 7 H 5 M 4.5 x 2 x 7 H 5				
Item Details					
	Description	Quantity	Serial Number	Tooth Number	Note
-	EZ Post Abutment - STEAS4731T 4.5 x 3 x 7 H	1	0.00	0.00	
Submit					

Add new product to the stock

Because many products in product list and same category products may be speeded in different place, search a new product is difficult.

Add From Existing Product

Search Product by Name, Model, etc

Search

Material in Stock

Product ID	Category	Name	Description	Model	Size	Expiry Date	Cost	Price	In Stock	Reorder Level	Last Update	Add Stock	Delete
20	Bone Chip	Bone Chip	SureOss Chip	CHIP10	1.0cc	2027-11-29 00:00:00	0.00	0.00	7	3	2025-01-06 23:25:39		
21	Fixture	Fixture	TSIII SA Fixture	TS3S4007S	4.0 x 7	2032-11-29 00:00:00	0.00	0.00	17	1	2025-01-06 23:25:39		
22	Fixture	Fixture	TSIII SA Fixture	TS3S4008S	4.0 x 8.5	2032-11-29 00:00:00	0.00	0.00	16	5	2025-01-06 23:25:39		
23	Fixture	Fixture	TSIII SA Fixture	TS3S4010S	4.0 x 10	2032-11-29 00:00:00	0.00	0.00	13	5	2025-01-06 23:25:39		

Use the search function to search for the product。

For example, to search the EZ Post Abutment

- 1) Click [Add from existing product]
- 2) Enter “ex”
- 3) Click [Search]

1
Add From Existing Product

2
ez

3
Search

Product ID	Category	Supplier	Name	Description	Model	Size	Operation
217	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4611T	4.5 x 1 x 5.5 H	Add
218	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4621T	4.5 x 5.5 x 2 H	Add
219	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAs4621NT	4.5 x 5.5 x 2	Add
220	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4631T	4.5 x 5.5 x 3 H	Add
221	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4631NT	4.5 x 5.5 x 3	Add
222	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4711T	M4.5 x 7 x 1 H	Add
223	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4711T	4.5 x 7 x 1 H	Add
224	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4711NT	4.5 x 7 x 1	Add
225	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4721T	M4.5 x 2 x 7 H	Add
226	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4721NT	4.5 x 2 x 7	Add
227	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	STEAS4731T	4.5 x 3 x 7 H	Add
242	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	EP4510NT	4.5 x 1 x 5.5	Add
243	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	EP4510HT	4.5 x 1 x 5.5 H	Add
244	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	EP4517NT	4.5 x 1.5 x 7	Add
245	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	EP4525HT	4.5 x 2.5 x 5 H	Add
246	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	EP4527HT	4.5 x 2.5 x 7 H	Add
247	EZ Post Abutment	MegaGen	EZ Post Abutment	EZ Post Abutment	EP4537HT	4.5 x 3.5 x 7 H	Add

Material in Stock

Product ID	Category	Name	Description	Model	Size	Expiry Date	Cost	Price	In Stock	Reorder Level	Last Update	Add Stock	Delete
20	Bone Chip	Bone Chip	SureOss Chip	CHIP10	1.0cc	2027-11-29 00:00:00	0.00	0.00	7	3	2025-01-06 23:25:39	+	-
21	Fixture	Fixture	TSIII SA Fixture	TS3S4007S	4.0 x 7	2032-11-29 00:00:00	0.00	0.00	17	1	2025-01-06 23:25:39	+	-
22	Fixture	Fixture	TSIII SA Fixture	TS3S4008S	4.0 x 8.5	2032-11-29 00:00:00	0.00	0.00	16	5	2025-01-06 23:25:39	+	-

12 How to use upload file?

The uploaded files include X-Ray, Scan Images, and Text files those are stored in the cloud server. To view X-Ray, Scan Images, and Text files enter from Patient Profile.

smiles_admin @ Smiles R Us Dental Centre

Patient Profile

Card No.: 4316

Chen Jingmin
S2703204D
Female / 70

Patent Info
Medical Info
Co-Payment
Laboratory
Implant Record
X-Ray, etc.
Reminder
Visits
Appointments
Accounts
Glance View
Print Treatment

Other Branch

Dispense

Patient Information

Card No.:	4316	Identification No.:	S2703204D
Full name:	Chen Jingmin	Aliases:	
Nationality:	Singaporean	Race:	Chinese
Date of Birth:	30-04-1955	Sex:	F
Language:		Note:	
Address:	801A Keat Hong Close #12-15	Post Code:	681801
Mobile:	61008529	Tel (Home):	
Email:			
OPG Number	0	PA Number	0
Create Date	07-02-2023	Last Updated:	07-02-2023 15:51:20

Edit

At the Patient Profile, click the [X-Ray, etc], a page of upload file is opened on the new tag.

View X-Ray

X-RayScanned ImagesText

Patient ID: 4316 Name: Chen JingminLocal Server

2025-04-19 20:24:14

2025-04-19 20:31:10

2025-04-19 20:32:20

2025-04-19 20:33:03

2025-04-19 20:24:14

7090

7090

7129

7171

7090

Treatment no. button show the treatment record

Right corner button magnify image

Smiles R Us Dental (Woodlands Mart)

2025-04-19 20:24:14

From other branch server

7090

Smiles R Us Dental (883)

2025-04-19 20:24:14

7090

Upload X-Ray File

Click the Treatment no. button, the treatment record window is popup.

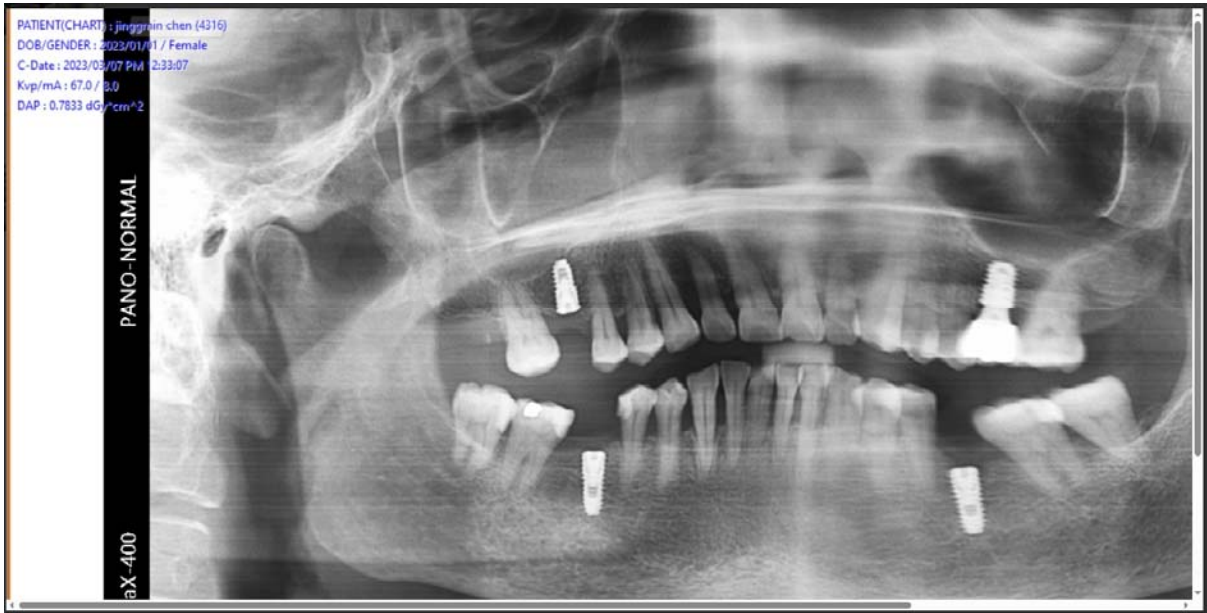
Smiles R Us Dental Centre

Treatment ID	Doctor	Start	End
7171	WENYUAN LUO Alison [D22098A]	2023-03-07 11:49:00	
Medical History			
Chief Complaint			
Finding			
Note	Consent for 46 implant, LA, flap Implant placed cgs, ha, poig pt. has painkillers		
Instruction	Payment Mode Cash/Net/Visa: 250 Medisave: 1250 CHAS: AIA: IHP: INOVA: ZENYUM: px: amox15, chx1 Next Appointment: 3 months stage 2		
Bill Items			
Item No.	Description	Price/Subsidy	Quantity Cost Amount
1	Special	250.00	1 0.00 250
2	[MS] Surgeon Fee	950.00	1 0.00 950
3	[MS] Consultation	30.00	1 0.00 30
4	[MS] X-Ray	70.00	1 0.00 70
5	[MS] Medication	100.00	1 0.00 100
6	[MS] Consumables	100.00	1 0.00 100
			Total 1500

Click the magnify button, the X-Ray image is magnified.

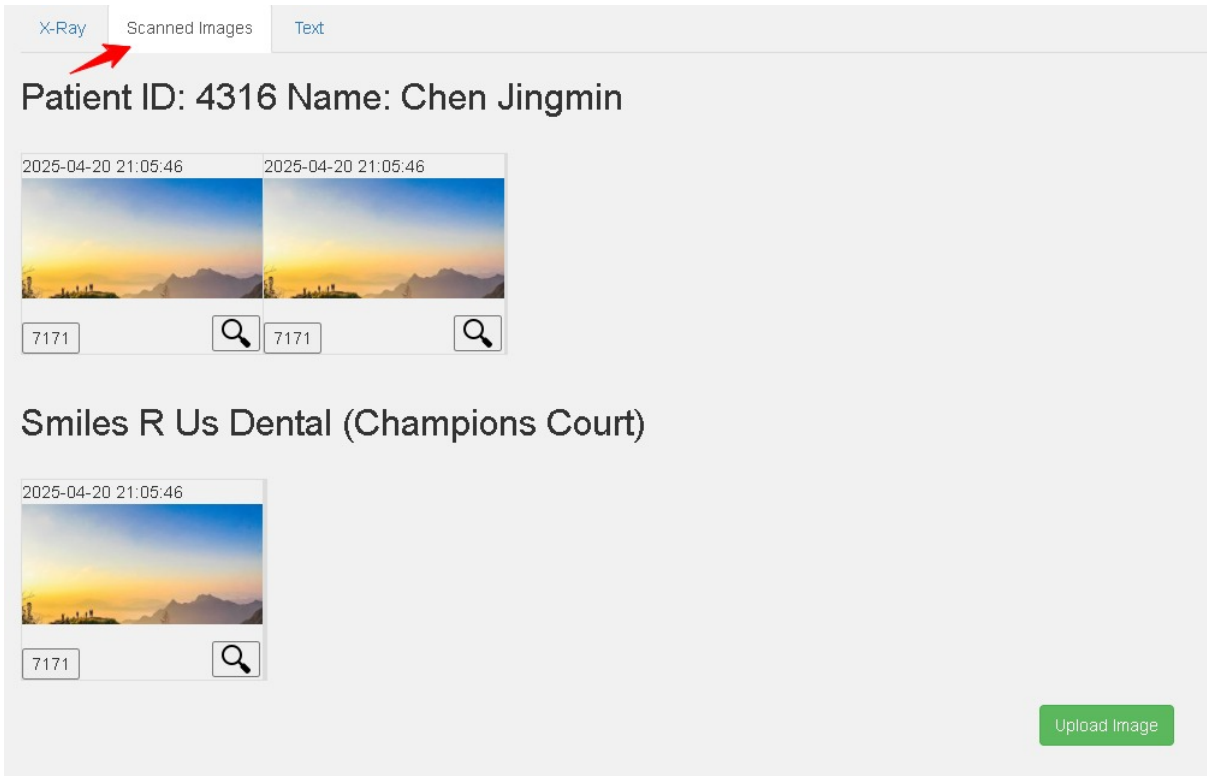


Move the mouse wheel, the X-Ray image is magnified.



View Scan Image

Click the Scanned Images Tag, go to view the scanned images.



All of viewing the scanned images, same as view X-Ray.

View Text File

Click the Text tab to view the uploaded text files

The screenshot shows the 'List of Uploaded Files' interface. At the top, there are three tabs: 'X-Ray', 'Scanned Images', and 'Text'. The 'Text' tab is selected, indicated by a red arrow. Below the tabs, there is a green 'Upload File' button. A dropdown menu shows 'Show 50 entries'. A search bar is on the right. The main table has columns: View, File ID, File Name, File Size, Last Update, Edit, and Delete. It lists three files: 'test.txt' (ID 8), 'test.txt' (ID 12), and 'Resale price negotiation.txt' (ID 13). Each file has a green 'Detail' button in the 'View' column and yellow 'Update' and red 'Delete' buttons in the 'Edit' column. The footer shows 'Showing 1 to 28 of 28 entries (filtered from 3 total entries)' and pagination controls for 'Previous', '1', and 'Next'.

View	File ID	File Name	File Size	Last Update	Edit	Delete
Detail	8	test.txt	31	2025-04-20 10:01:10	Update	Delete
Detail	12	test.txt	31	2025-04-20 10:01:10	Update	Delete
Detail	13	Resale price negotiation.txt	573	2025-04-22 02:41:45	Update	Delete
View	File ID	File Name	File Size	Last Update	Edit	Delete

This screenshot is identical to the one above, but with a red arrow pointing to the 'Detail' button in the 'View' column of the first row (File ID 8). The rest of the interface, including the tabs, buttons, and table structure, remains the same.

View	File ID	File Name	File Size	Last Update	Edit	Delete
Detail	8	test.txt	31	2025-04-20 10:01:10	Update	Delete
Detail	12	test.txt	31	2025-04-20 10:01:10	Update	Delete
Detail	13	Resale price negotiation.txt	573	2025-04-22 02:41:45	Update	Delete
View	File ID	File Name	File Size	Last Update	Edit	Delete

Click the Detail button, to view the content of uploaded text file

A popup window shows the content of uploaded text file.



Upload File

There are two ways to enter patient profile. One way from Session (**better way**) and another way from Patient List.

Session No.: 20230228-1

Q No.	Status	Doctor	Card Number	Patient Name	Identity No.	Sex	Age	Appt. Time	Check In	Check Out	Inv No.	Before GST Amount	GST	Paid	Payment Mode	Balance	Update
1	Paid	Alison	4292	Yeo Liang Kong	S0960877Z	M	79	12.00	11.54	13.12	7099	3200.00	0	3200.00	VisaMaster Medisave	0	
2	Invoice	Alison	4315	Huang Xiang	S2729016G	M	61	12.30	11.55	12.42	7098	0.00	0			0	
3	Paid	Alison	4295	Ong Yi Neng	S8240622J	M	42	14.00	14.01	14.42	7100	0.00	0			0	
4	Paid	Alison	3637	Ke Lin Karen	S7083003E	F	54	11.30	14.30	14.49	7101	0.00	0			0	
5	Paid	Alison	4162	Chew Hong Eng	S1043291Z	F	72	14.30	14.30	15.06	7102	1850.00	0	1550.00	Cash Medisave	300	
6	Paid	Alison	4226	Thor Poh Cheek	S1691277H	F	59	15.30	14.58	16.20	7103	3537.00	0	3487.00	Cash Medisave CHAS	50	
7	Paid	Alison	4327	Goh Soo Sie	S7681193H	F	48	15.00	15.14	16.09	7104	110.00	0	110.00	Net	0	
8	Invoice	Alison	2066	Chua Yap Beng	S0087343H	M	76	16.00	15.56	16.29	7105	0.00	0			0	
9	Paid	Alison	4135	Yew Wai Hun	S1600808G	F	61	16.30	16.39	16.59	7106	2200.00	0	2200.00	Medisave Others	0	

Card No. 4292
 Balance: 0.00
 CHAS(PG) Validity: 1970-01-01
 Last update: 2022-11-21 12:07:48
 Medisave (CPF) MS: \$49,758 @ 29 11 22 Validity: 1970-01-01
 Last update: 2022-11-29 15:30:06

Current Visitor Reference: 4292
 Patient: Yeo Liang Kong
 Queue Number: 1
 Amount: \$3200.00
 Status: Paid
 Doctor: Alison

Appointments

Appt	Doctor	Patient	IC	CO_Pay
11:30	Alison	Yeo Liang Kong	S7083003E	CHAS-PO Medisave
12:00	Alison	Yeo Liang Kong	S0960877Z	CHAS-PO Medisave
12:30	Alison	Huang Xiang	S2729016G	Medisave
14:00	Alison	Ong Yi Neng	S8240622J	Medisave
14:30	Alison	Chew Hong Eng	S1043291Z	CHAS-MO Medisave
15:00	Alison	Goh Soo Sie	S7681193H	Medisave
15:30	Alison	Thor Poh Cheek	S1691277H	Medisave
16:00	Alison	Chua Yap Beng	S0087343H	CHAS-PO Medisave
16:30	Alison	Yew Wai Hun	S1600808G	CHAS-BLUE Medisave

From Session

Patient List

Search Family Input patient card no. 4292

Show 50 entries

View	Patient Card No	First name	Last name	Aliases	Note	Identification No	Date of Birth	Address	Postal Code	Nationality	Race	Gender	Language	Mobile Phone	Telephone	Email
Profile	328	Wong	Teong Hwa			S2656960E	1962-03-22	3 Siglap Rd #05-26	448907	Malaysian	Chinese	M		96774292		
Profile	449	Lee	Hock Seng	(uncle Tom)		S0225150G	1942-09-04	61 Marine Drive #06-72	440061	Singaporean	Chinese	M		84292321	64408862	leerelvi@hotmail.com
Profile	1170	Ng Hui Hong	Cynthia			S6812909E	1968-05-12	Blk 32A Duku Rd #05-06	429266	Singaporean	Chinese	F		97556312		
Profile	1171	Charis	Lim Wen Ting			T0700457A	2007-01-02	Blk 32A Duku Rd #05-06	429266	Singaporean	Chinese	F		97556312		
Profile	2752	Tan Lick Meng				S7142921J	1971-12-03	Blk 142 Simai St 2 #05-102	520142	Singaporean	Chinese	M		93896347		
Profile	3882	Norsita Binte Sa'at				S7734528J	1977-12-21	102 Carpmael Road	429836	Singaporean	Malay	F		96924292		
Profile	3985	Tristan Wong				T1533600A	2015-10-26	83 Duku Road 03-11	429247	Singaporean	Chinese	M		82981827		
Profile	4137	Teo Chin Leng	Joseph			S6930999B						M		97429282		
Profile	4292	Yeo Liang Kong				S0960877Z	1946-04-18	3 Jalan Angklong	578707	Singaporean	Chinese	M	English	97807787		
Profile	4588	Thian Kim Fah				S1494489C	1961-04-18	86 Duku Road	429250	Singaporean	Chinese	F		81547255		

Showing 1 to 50 of 4,738 entries (filtered from 10 total entries)

Previous 1 2 3 4 5 ... 95 Next

From Patient List

smiles_admin @ Smiles R Us Dental Centre

Patient Profile

Card No.: 4292



Yeo Liang Kong
S0960877Z
Male / 79

- Patient Info
- Medical Info
- Co-Payment
- Laboratory
- Implant Record
- X-Ray, etc. 
- Reminder
- Visits
- Appointments
- Accounts
- Glance View
- Print Treatment
- Other Branch
- Dispense

Patient Information			
Card No.:	4292	Identification No.:	S0960877Z
Full name:	Yeo Liang Kong	Aliases:	
Nationality:	Singaporean	Race:	Chinese
Date of Birth:	16-04-1946	Sex:	M
Language:	English	Note:	
Address:	3 Jalan Angklong	Post Code:	578707
Mobile:	97807787	Tel (Home):	
Email:			
OPG Number	0	PA Number	0
Create Date	15-11-2022	Last Updated:	29-11-2022 11:39:09

[Edit](#)

Click the [X-Ray, etc], a page of upload file is opened on the new tag.

X-Ray
Scanned Images
Text

Patient ID: 4292 Name: Yeo Liang Kong


Upload X-Ray File

Click [Upload X-Ray File], an Upload File window popup.

Upload File

X-Ray 

Treatment ID

7151

Date Create

22/04/2025 

Choose File

No file chosen

Submit
Cancel

From Session, the treatment ID is automatically filled.

Upload File

X-Ray

Treatment ID

Date Create

22/04/2025

Choose File

No file chosen

Submit

Cancel

From Patient List, the treatment ID is blank. **Need to fill manually.**

Upload File

X-Ray

Treatment ID

7151

Date Create

22/04/2025

Choose File

Yeo Liang Kong1.jpg

Submit

Cancel

Choose correct file then click Submit.

A X-Ray thumb show on X-Ray list after upload successful.

X-Ray
Scanned Images
Text

Patient ID: 4292 Name: Yeo Liang Kong

2025-04-22 12:52:07


7151


Upload X-Ray File

For uploading scanned image and Text, go to specific tag, the methods are same as upload X-Ray file.

Where is the treatment ID

Card No. : 4292



Yeo Liang Kong
S0960877Z
Male / 79

Patent Info

Medical Info

Co-Payment

Laboratory

Implant Record

X-Ray, etc

Reminder

Visits

Appointments

Accounts

Glance View

Print Treatment

Other Branch

Dispense

Patient Profile

Yeo Liang Kong (S0960877Z) Treatment Records

ID	Start	End	Doctor	Medical History	Chief Complaints	Findings	Note	Instruction
Here is treatment ID 6873	29-11-2022 11:34	29-11-2022 13:03	LUO WENYUAN [D22098A]	wife is Lily	for implants	22 carries under bridge, 11, 21 pontics 35, 36, missing same price as wife \$500 cash per unit implant	Consent for 35, 36 implants la, flap 35, 36 placed cgs, ha, poig alignates taken for upper partial denture, wax	Payment Mode CashNet/Visa: denture cash part, 1000 Medisave: 2200 CHAS: AIA, IHP: INOVA, ZENYUM. pic, amox15, chl1, porstan10 Next Appointment: 1-2 weeks issue denture and remove 3 units of bridge
7151	28-02-2023 11:54	28-02-2023 13:12	LUO WENYUAN [D22098A]			bridge dropped, leaving 12, 13 natural teeth abutments 22 root stump removed at another dental as it was sharp for the pt Consent for 11, 21 implants la, flap 11, 21 placed cgs, ha, poig temp. denture issued for 11, 21, 22 rv to take aps impression for 12, 13 (quote 500 each) and stage 2 for 35, 36	Payment Mode CashNet/Visa: 1000 Medisave: 2200 CHAS: 108 AIA, IHP: INOVA, ZENYUM. pic, amox15, chl1, porstan10 Next Appointment: 1 wk stage 2 and impression for upper crowns	
7175	07-03-2023 14:25	07-03-2023 15:09	LUO WENYUAN [D22098A]			Consent for 22 implant la, flap implant placed cgs, ha, poig crown prep 13, 14 aps, wax gluma applied to 17 for sensitivity	Payment Mode CashNet/Visa: 1500 Medisave: 1250 CHAS: AIA, IHP: INOVA, ZENYUM. pic, amox15, chl1, porstan10 Next Appointment: issue crowns	
7234	21-03-2023 14:23	21-03-2023 16:10	LUO WENYUAN [D22098A]			13, 14 crowns issued	Payment Mode CashNet/Visa: Medisave: CHAS: charge the chas part AIA, IHP: INOVA, ZENYUM. Next Appointment: stage 2 in June	
7507	13-06-2023 14:34	13-06-2023 15:26	LUO WENYUAN [D22098A]			11, 21, 22, 36, 37 rigid abutments, aps, wax	Payment Mode CashNet/Visa: Medisave: CHAS: AIA, IHP: INOVA, ZENYUM. Next Appointment: issue crowns	
7608	11-07-2023 14:59	11-07-2023 15:50	LUO WENYUAN [D22098A]			11, 21, 22, 36, 37 crowns issued	Payment Mode CashNet/Visa: Medisave: CHAS: AIA, IHP: INOVA, ZENYUM. Next Appointment: sap and cap	